



NB Opening special for period 6 Jan – 31 May and 1 Aug – 31 Aug 2010

1. Rates for Guest House: Breakfast included

Beds: king/single/twin

Date	Per person sharing
6 January 2010 to 31 May 2010	R 600
1 June 2010 to 31 July 2010 {world cup- peak Season}	R1200
1 August to 31 August 2010	R600
1 September 2010 to 19 Dec 2010	R799
20 Dec 2010 to 5 January 2011	R1200
6 Jan 2011 to 30 April 2011	R830
1 May 2011 to 31 August 2011	R645
1 September 2011 to 19 Dec 2011	R830
20 Dec 2011 to 5 Jan 2012	R1290

Rates are quoted pp sharing and include breakfast.
75% single supplement applies

2. Self catering/ "Lo Studio"

Date	Unit Rate
6 January 2010 to 30 April 2010	R800
1 May 2010 to 31 May 2010	R800
1 June 2010 to 31 July 2010 {world cup }	R1000
1 August 2010 to 31 August 2010	R800
1 September 2010 to 19 December 2010	R1170
20 December 2010 to 30 April 2011	R1300
1 May 2011 to 31 August 2011	R1040
1 Sep 2011 to 19 December 2011	R1170
20 December 2011 to 5 January 2012	R1300

Rates are quoted per unit.
Breakfasts are available at R60 pp - non commissionable

TERMS AND CONDITIONS FOR ISOLA BELLA:

Isola Bella's Rack Rates are commissionable. STO rates are nett and non commissionable.

It is to be noted that this STO contract is between ISOLA BELLA and the Tour Operator/Agent. The Tour Operator/Agent will therefore not be entitled to any leniency or indulgence in the event that Group/s or individual/s do not timeously perform their corresponding duties to the Tour Operator/Agent.

Isolabella reserves the right to amend its rates, policies, terms and conditions for bookings, without prior notice.

Payment

Any amount due to the ISOLA BELLA will be payable as follows unless a credit application form has been completed and approved:

50% deposit payable to secure booking, balance payable 30 days prior to arrival.

Any bookings made between one and 30days prior to service requires full payment. If the payment terms are not adhered to then the Rack rates will apply. Should the deposit/pre-payment not be received within the time-frame specified, Isola Bella reserves the right to cancel the reservation. The final rooming list should also be in Isola Bella's possession 7days prior to arrival date.

Cancellation policy

Please note that all cancellations are only effective once confirmed in writing by our Reservation office. *Please note that all refunds are subject to commission and/or bank charges*

- Reservations cancelled 7 – 30 days prior to arrival: 50% of full booking.
- Reservations cancelled less than 7 days prior to arrival: 100% of full booking
- No shows will be 100% of full booking fee.

Tour Leader Policy

Bona fide tour leaders/driver accompanying the client/group will be subject to the normal rates contracted.

Porterage policy

Poterage is excluded and not available.

Child Policy

Well behaved Children above the age of 5 are welcome at Isola Bella
Children charged at the normal rate and will occupy their own room.

Check in/out times.

Check in time is from 1pm – 3pm, any anticipated arrival time after this needs to be notified beforehand or contact Marisa on 0832279605.

And check out time is by 10h00am

Address: 21 Hart Road, Leisure Isle Knysna, Garden Route, South Africa

GPS Co-ordinates

S: 23.06202; E: -34.07105

CONTACT DETAILS:

LODGE AND RESERVATIONS:

Tel: 044 384 0049

Fax: 044 3840210

Email: info@isolabella.co.za

Web: www.isolabella.co.za

MARKETING:

Tel: 021 782 0763/ 021 782 5337

Fax: 086 667 6278

Email: info@smartstrategies.co.za

Web www.smartstrategies.co.za